



Attorney's Docket No. 5577-214

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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Arrowood et al.

Confirmation No.: 8210

Serial No.: 09/693,663

Group Art Unit: 2157

Filed: October 20, 2000

Examiner: Lashonda T. Jacobs

For: METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR
WORKLOAD DISTRIBUTION BASED ON END-TO-END QUALITY OF
SERVICE

Date: August 3, 2004

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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AUG 09 2004

Technology Center 2100

AMENDMENT

Sir:

Applicants provide the present Amendment in response to the Official Action
mailed May 5, 2004.

Amendments to the Specification begin on page 2 of this paper.

Amendment to the Claims are reflected in the Listing of Claims that begins
on page 3 of this paper.

Remarks begin on page 13 of this paper.